

Residential Aged Care Access

About Residential Aged Care Access

Brisbane South PHN (BSPHN) and Blue Care are working together to improve access to allied health services for residents of residential aged care facilities (RACFs).

The Residential Aged Care Access (RACA) Project assists RACFs to work in collaboration with allied health professionals to provide quality care to residents. Senior RACF Clinicians or the resident's GP can refer directly through Blue Care to access allied health services in a range of disciplines.

Care is delivered at the RACF, providing an individualised service to residents requiring the support of an allied health provider.

To learn more about RACA please contact: bcalliedhealth@bluecare.org.au or visit www.bsphn.org.au/aged-care/residential-aged-care-access/.

Services available to RACA

Services available

- Psychology
- Social work
- Dietetics
- Occupational therapy
- Physiotherapy
- Speech pathology

Eligibility

Resident must:

- reside in an RACF within the BSPHN catchment area
- be unable to access services through other funding streams e.g. private health insurance, DVA, multidisciplinary care plan or the Aged Care Funding Instrument (ACFI)

What can be accessed?

- An initial assessment and the option of 5 treatment sessions if appropriate
- A further six (6) sessions can be accessed within the same financial year if recommended by the allied health professional*

*No more than two courses of treatment per financial year is allowed unless in cases of exceptional circumstances. These requests will be assessed on a case by case basis.

How to refer

Referral templates are available at www.bsphn.org.au/aged-care/residential-aged-care-access

Send referrals to:

Blue Care Customer Service Centre

P: 1800 030 289

F: 1800 170 446

E: communitycare@bluecare.org.au