

How to become 'refugee ready'?

Refugee Health Connect focuses on supporting primary health care providers and it acknowledges the complexity of providing primary health care to people of diverse refugee backgrounds.

Refugee Health Connect will assist practices who are interested in refugee health through:

- Peer-to-peer education from a GP and Practice Nurse with extensive experience in refugee health
- Cultural awareness training
- Practice support and guidance, including creating sustainable business models
- Timely information about changes to refugee health policies and their impact on General Practice
- Supporting comprehensive refugee health assessments for new arrivals
- Coordinating information and managing referrals

What is a 'refugee ready' clinic?

A 'refugee ready' clinic is a General Practice that has the desire, skills and capabilities to manage the care of refugee families in a culturally and clinically appropriate manner.

A 'refugee ready' clinic has:

- An interest in refugee health
- The capacity to carry out initial refugee health assessments
- A Practice Nurse
- Bulk-billing availability for people of refugee background
- Access to and knowledge of Translating and Interpreting Service (TIS)
- A flexible appointment system
- Culturally aware staff

Preferably:

- A large child-friendly waiting room for patients
- Close proximity to public transport
- Nearby access to allied health services – e.g. x-ray, pathology, pharmacy
- Staff who have experience working with refugees

Contacts for more information

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