

# Practice Staff Education



## Admin Health Check ✓

### Practical Solutions for Challenging Patients

<b>Date:</b>	<b>Thursday, 15<sup>th</sup> February 2018</b>	<b>RSVP:</b>	<b>Thursday, 8<sup>th</sup> February 2018</b>
<b>Time:</b>	6:30pm Registration 7:00pm Start 8:30pm Finish	<b>Location:</b>	The Glen Hotel (Marquee Room) 24 Gaskell St, Eight Mile Plains QLD 4113
<b>Cost:</b>	Free – Meal provided (valued at \$60pp)	<b>Audience:</b>	Practice managers and reception staff

Everyone has the right to a safe workplace. This education session will provide practical tips and tricks to improve your personal safety and manage challenging patients in general practice.

**Guest Speaker:** Michael Pecic, CEO of In Safe Hands Educators in Safety.

#### Topics to be covered:

- Personal security in the workplace
- Workplace security
- De-escalation/managing challenging patients

To register click [HERE](#) or visit: <https://adminhealthcheckfeb.eventbrite.com.au>



**For more information about this event please phone our Events Coordinator,  
Raquel McCready on 07 3864 7522 or email [rmccready@bsphn.org.au](mailto:rmccready@bsphn.org.au)**

If after registering, you are unable to attend this event, please notify the Events Manager at your earliest convenience. Cancellations with less than 48 hours notice or no shows may incur a late cancellation fee.