

iCareHealth CONSUMER REGISTRATION

If a patient listed in the iCareHealth software isn't already registered for My Health Record, they can become registered through the below options:

1. Those with capacity:

- a. Apply to register themselves
 - a. Via their myGov account (www.my.gov.au)
- b. Be assisted in registration
 - a. My Health Record-enabled General Practices (see below)
 - b. Assisted Registration Tool (see below)

2. Those without capacity:

An authorised representative (see below) can apply to create, access and manage a My Health Record for someone over 18 by:

1. Visiting myhealthrecord.gov.au and apply in writing
2. Visiting a Medicare Service Centre

You can only manage the records of dependants or individuals over 18, if you are authorised by law, or are an appropriate person to act on their behalf. For more information on Authorised Representatives visit myhealthrecord.gov.au/parentsandcarers

MY HEALTH RECORD-ENABLED GENERAL PRACTICES

My Health Record-Enabled General Practices can be identified on the National Health Services Directory (www.nhsd.com.au). A My Health Record logo will appear to those who are registered. You can also tick the 'My Health Record Ready' checkbox when filtering your search options.

THE ASSISTED REGISTRATION TOOL (ART)

Healthcare organisations that choose to provide assisted registration will need to use the Assisted Registration Tool or equivalent software. The Assisted Registration Tool is (ART) available from the System Operator (Australian Digital Health Agency) at no charge. The ART package includes the Assisted Registration Tool software and a user guide.

To obtain this package you organisation's Responsible Officer (RO) or Organisation Maintenance Officer (OMO) needs to send an email to the My Health Record Assisted Registration inbox (myhealthrecord.assistedreg@digitalhealth.gov.au) and provide their full name, email address, phone number, organisation HPI-O certificate number and organisation name. Once this information has been verified, the system operator will send you terms and conditions for use of the art. Once you have agreed to these terms and conditions (by return email) the system operator will send you the user guide and a link to download the art.

Building Digital Health

iCareHealth (Consumer Registration)

FOR MORE INFORMATION

My Health Record

Visit the website: www.myhealthrecord.gov.au or call the Help Line: 1800 723 471

Useful resources and information is available on the Brisbane South PHN Digital Health webpage
<http://www.bsphn.org.au/primary-health-support/digital-health/>

For enquiries or support please contact your Digital Health Implementation Team Consultants

Phone: 1300 467 265, follow the prompts to the Program Delivery Team

Email: ehealth@bsphn.org.au