Building Digital Health

Autumncare (Consumer Registration)



Autumncare PATIENT REGISTRATION

If a patient listed in the Autumncare software isn't already registered for My Health Record, they can become registered through the below options:

1. Those with capacity:

- a. Apply to register themselves through
 - a. their myGov account (www.my.gov.au)
- b. Be assisted in registration by the Healthcare Organisation through
 - a. Autumncare Software
 - b. My Health Record-enabled General Practices (see below)
 - c. Assisted Registration Tool (see below)

2. Those without capacity:

An authorised representative (see below) can apply to create, access and manage a My Health Record for someone over 18 by:

- 1. Visiting myhealthrecord.gov.au and apply in writing
- 2. Visiting a Medicare Service Centre

You can only manage the records of dependants or individuals over 18, if you are authorised by law, or are an appropriate person to act on their behalf. For more information on Authorised Representatives visit myhealthrecord.gov.au/parentsandcarers

MY HEALTH RECORD-ENABLED GENERAL PRACTICES

My Health Record-Enabled General Practices can be identified on the National Health Services Directory (www.nhsd.com.au). A My Health Record logo will appear to those who are registered. You can also tick the 'My Health Record Ready' tickbox when filtering your search options.

FOR MORE INFORMATION

My Health Record

Visit the website: www.myhealthrecord.gov.au or call the Help Line: 1800 723 471

Useful resources and information is available on the Brisbane South PHN Digital Health webpage http://www.bsphn.org.au/primary-health-support/digital-health/

For enquiries or support please contact your Digital Health Implementation Team Consultants

Phone: 1300 467 265, follow the prompts to the Program Delivery Team

Email: ehealth@bsphn.org.au