Aboriginal Medical Services – what's in it for me and my patients?

Access to key health information

Through My Health Record system you can access information about your patients such as:

- Hospital Discharge Summaries
- Shared Health Summaries (which include medications, medical history, allergies and immunisations)
- MBS and PBS history
- Medication prescription and dispense records
- Advance Care Planning documents and custodian information

Sharing information

If you have compliant software, you will also be able to upload important health information about your patients, such as a Shared Health Summary or an Event Summary, which can then be viewed by other hospitals and other healthcare providers involved in their care. Aboriginal Health Practitioners (those registered with AHPRA) are able to upload Shared Health Summaries for their patients.

Greater efficiency

Having access to a patient's key health information can help you operate more effectively by allowing you to:

- Quickly gain a picture of the health history of your patient
- Reduce the time you spend sharing information about your patients with other healthcare providers (e.g patients with chronic diseases).

Register for the My Health Record system

There are three fundamental steps required to register for digital health and access the My Health Record system.

1. Register with the Healthcare Identifiers (HI) Service to obtain your pharmacy's Healthcare Provider Identifier for Organisations (HPI-O)
2. Register with the My Health Record system
3. Request a NASH PKI Certificate to access the My Health Record system.

The **Digital Health Online Forms** application tool allows healthcare organisations to electronically submit an application for a HPI-O, register with the My Health Record system and request a NASH PKI Certificate for Organisations.

An overview of the application process and what to expect can be found here: **https://myhealthrecord.gov. au/internet/mhr/publishing.nsf/Content/provider- registration**

Once you have submitted your application and received your HPI-O number and requested digital eCertificates (Medicare and NASH PKI Certificates) from the Department of Human Services, you will need to configure your software and digital eCertificates.

Compliant software

If you do not have compliant software, you can view your patient's My Health Record at **www.myhealthrecord.gov.au** via the National Provider Portal. Interaction with an individual's My Health Record via the National Provider Portal is restricted to viewing and downloading information only. You cannot upload information via this Portal.

Training Resources

- **Online Training for Healthcare Providers**

This training material will introduce the key principles which will underpin your use of the My Health Record system, and familiarise you with its features and functions.

Following completion of an introductory module, there are specific learning modules available for healthcare providers in a range of healthcare sectors/settings, including private hospitals.

The training includes simulations to support learning on how to view and upload information to the My Health Record system via some common clinical information systems, as well as the My Health Record Provider Portal which is available to view My Health Records of patients for those healthcare providers who do not store clinical information about their patients electronically.

The online training is available here: **https://training.digitalhealth.gov.au/login/index.php**

- **Clinical Software Simulations**

Clinical software simulations are available to familiarise clinicians with the functionality of the My Health Record system: **http://www.digitalhealth.gov.au/using-the-my- health-record-system/digital-health-training-resources**

Support

For further support please contact your software vendor, the Help Centre on 1300 901 001, help@digitalhealth.gov.au or your Primary Health Network (PHN).