



Private Hospitals – what's in it for me and my patients?

Access to key health information

Through **My Health Record system** you can access information about your patients such as:

- Hospital Discharge Summaries
- Shared Health Summaries (which include medications, medical history, allergies and immunisations)
- Event Summaries (includes information about a significant healthcare event)
- MBS and PBS history
- Medication prescription and dispense records
- Advance Care Planning documents and custodian information.

Sharing information

If you have compliant software, you will also be able to upload important health information about your patients, such as a discharge summary, which can then be viewed by other hospitals and other healthcare providers involved in their care. You will be able to view the patient Shared Health Summary when they are in your hospital.





Australian Government

Australian Digital Health Agency



My Health Record

Greater efficiency

Having access to a patient's key health information can help you operate more effectively by allowing you to:

- Quickly gain a picture of the health history of your patient
- Reduce the time you spend looking for and receiving information about your patients from other healthcare providers (e.g patients with chronic diseases).

Register for the My Health Record system

There are two fundamental steps required to register for digital health and access the My Health Record system. Register with the Healthcare Identifiers (HI) Service to obtain a Healthcare Provider Identifier for Organisations (HPI-O).

1. Register with the My Health Record system
2. Request a NASH PKI Certificate to access the My Health Record system.

The **Digital Health Online Forms** application tool allows healthcare organisations to electronically submit an application for a HPI-O, register with the My Health Record system and request a NASH PKI Certificate for Organisations.

An overview of the application process and what to expect can be found here:

<https://myhealthrecord.gov.au/internet/mhr/publishing.nsf/Content/provider-registration>

Once you have submitted your application and received your HPI-O number and requested digital eCertificates (Medicare and NASH PKI Certificates) from the Department of Human Services, you will need to configure your software and digital eCertificates.

Compliant software

A full list of My Health Record compliant software can be found at <http://www.digitalhealth.gov.au/get-started-with-digital-health/what-is-digital-health/who-is-using-digital-health/software-products-using-digital-health>

If you do not have compliant software, you can view your resident's My Health Record at www.myhealthrecord.gov.au via the National Provider Portal (<https://portal.ehealth.gov.au/>). Interaction with an individual's My Health Record via the National Provider Portal is restricted to viewing and downloading information only. You cannot upload information via this Portal.

Training Resources

Online Training for Healthcare Providers

This training material will introduce the key principles which will underpin your use of the My Health Record system, and familiarise you with its features and functions.

Following completion on an introductory module, there are specific learning modules available for healthcare providers in a range of healthcare sectors/settings, including private hospitals.

The training includes simulations to support learning on how to view and upload information to the My Health Record system via some common clinical information systems, as well as the My Health Record Provider Portal which is available to view My Health Records of patients for those healthcare providers who do not store clinical information about their patients electronically.

This training is available here:

<https://training.digitalhealth.gov.au/login/index.php>

Support

For further support please contact your software vendor, the Help Centre on 1300 901 001, help@digitalhealth.gov.au or your Primary Health Network (PHN).