

Position Description

Position title	Clinical Lead – Person Centred Collaborative Care
Status	Temporary Part-time 1 day per week until 30 June 2019 with possibility of extension
Location	Eight Mile Plains

ABOUT PRIMARY HEALTH NETWORKS (PHNS) AND BRISBANE SOUTH PHN

Brisbane South PHN has a strong commitment to working in partnership with our local communities, with primary health care professionals, regional hospital and health services, all levels of government and with the public, private and not-for-profit sectors. Through delivering on our strategic vision of Better System, Better Health, our aim is that the Brisbane South region, its primary health agencies, professionals and its local communities will be recognised as experiencing a high quality health system that is delivering improved lifelong health and wellbeing.

In addition, our values - Courage, Respect, Integrity, Synergy, Purpose - shape the way we work with our stakeholders and with each other.

Our efforts are focused on improving the system for everyone – individuals, families, communities, health professionals, key stakeholders and the primary health sector.

Brisbane South PHN supports the primary health sector in a number of ways.

- Through careful analysis, consultation and planning, we help to identify and address health needs and service gaps.
- We share knowledge and information with and throughout our network.
- We work directly with general practitioners, allied health professionals and health care organisations.
- Our services include sharing of information, digital solutions and workforce education and training, so health service providers can be better placed to deliver care to patients, keeping them healthy and out of hospital.
- Through our partners and contracted providers we commission the delivery of services for our region's most vulnerable people, including those in need of mental health, drug and alcohol and other support services.

Patient Centred Collaborative Care

Patient Centred Collaborative Care is a Brisbane south PHN model for fostering integrated person centred approaches to health and well-being in the Brisbane south region. It is a way of working that puts people at the centre of their care, providing wrap around services that are respectful of, and responsive to, the preferences, needs and values of the patient. Focusing on the person and their needs means that we need to work across services and systems differently to break down the silos that can currently fragment care delivery.

In line with International and National literature, it is an approach that seeks to involve the entire health care system, such that all services – community, primary, secondary, tertiary (and quaternary) – are integrated to achieve good health outcomes and to efficiently deliver high quality of service to people over their lives.

It is not one initiative, it is many that incorporate characteristics and principles of the Patient Centred Medical Home, Patient Centred Medical Neighbourhood, WHO framework for integrated people-centred health services and the Canterbury Model for integrated care to name just a few.

Concentrating initially on General Practice as the leader and cornerstone of an individual's health care team, Brisbane South PHN through the PCCC program aims to support and enhance General Practice by co-designing initiatives across clinical, workforce, business/finance and digital health areas. Aligned to Bodenheimer's 10 Building Blocks of High Performing Primary Care and customised to the priorities and needs of the specific General Practice and/or Aboriginal Medical Service (AMS), the program is not a 'one size fits all approach' but rather offers opportunity for innovative solutions relevant to the specific challenges of the local practice, population and health system.

POSITION OBJECTIVE

The objectives of this position are to:

1. Provide clinical advice, support and guidance to Brisbane South PHN PCCC programs and activities.
2. Ensure activities focus on the achievement of department goals and contribute to the realisation of the Brisbane South PHN strategic goals and vision.

Position Description

Accountability	This position reports to the Senior Clinical Lead (with direction provided by Establishment Lead PCCC)
Direct reports	Nil
Budget	Nil
Delegated Authority	As per approved Brisbane South PHN delegations

KEY RESPONSIBILITIES

- Provide clinical advice, support and guidance to PCCC Programs and activities in accordance with the strategic goals of the organisation.
- Provide support and guidance in generating and using practice, patient and population health data to drive clinical, workforce and business improvements.
- Deliver education and provide information in relation to PCCC Programs and activities.
- Engage proactively and strategically with primary health care professionals to elicit feedback on, and input to the PCCC program of work including establishing and maintaining the PCCC Practice Community of Interest.
- Foster collaboration across primary, secondary and tertiary health services to improve continuity, connectivity and person centred care.
- Represent the PHN in meetings/committees/forums and provide feedback to the PHN on meeting actions and outcomes.
- Identify opportunities to enhance the quality of primary healthcare services.

CAPABILITIES AND COMPETENCIES

Brisbane South PHN has a Capability and Competency Framework aligned to the Strategic Framework, Vision, Purpose and Values. The expected capabilities, competencies and success behaviours for this position are described in the Framework in the role group: **Specialists, Program, and Project Unit Managers**.

Additional competencies required for success in this position are:

- Strategic Leadership
- Stakeholder Engagement
- Environmental Awareness and Judgement

SKILLS, EXPERIENCE AND QUALIFICATIONS

- Experience with working in, and a strong understanding of, the primary health care sector and Australian health system.
- Excellent written and verbal communication skills.
- MBBS and current AHPRA registration.
- Current driver's licence

Manager's Signature		Date
Manager's Name		
Employee's Signature		Date
Employee's Name		