

Position Description

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| Position title | Digital Health Implementation Consultant |
| Status | Full time |
| Location | Eight Mile Plains |
| ABOUT PRIMARY HEALTH NETWORKS (PHNS) AND BRISBANE SOUTH PHN | |
| <p>Brisbane South PHN has a strong commitment to working in partnership with our local communities, with primary health care professionals, regional hospital and health services, all levels of government and with the public, private and not-for-profit sectors. Through delivering on our strategic vision of Better System, Better Health, our aim is that the Brisbane South region, its primary health agencies, professionals and its local communities will be recognised as experiencing a high quality health system that is delivering improved lifelong health and wellbeing.</p> <p>In addition, our values - Courage, Respect, Integrity, Synergy, Purpose - shape the way we work with our stakeholders and with each other.</p> <p>Our efforts are focused on improving the system for everyone – individuals, families, communities, health professionals, key stakeholders and the primary health sector.</p> <p>Brisbane South PHN supports the primary health sector in a number of ways.</p> <ul style="list-style-type: none"> • Through careful analysis, consultation and planning, we help to identify and address health needs and service gaps. • We share knowledge and information with and throughout our network. • We work directly with general practitioners, allied health professionals and health care organisations. • Our services include sharing of information, digital solutions and workforce education and training, so health service providers can be better placed to deliver care to patients, keeping them healthy and out of hospital. <p>Through our partners and contracted providers we commission the delivery of services for our region's most vulnerable people, including those in need of mental health, drug and alcohol and other support services.</p> | |
| POSITION OBJECTIVE | |
| <p>The objective of this position is to:</p> <ol style="list-style-type: none"> 1. Facilitate and manage strong, productive partnerships with primary care practitioners and organisations including general practitioners, general practice staff, allied health professionals and pharmacies to achieve measurable improvements in the adoption and implementation of Digital Health initiatives designed to improve primary health care effectiveness and consumer health outcomes. 2. Ensure activities focus on the achievement of program goals and contribute to the realisation of the Brisbane South PHN strategic goals and vision. | |
| Accountability | This position reports to the Program Development Manager Digital Health |
| Direct reports | Nil |
| Budget | Nil |
| Delegated Authority | As per approved Brisbane South PHN delegations |

Position Description

| KEY RESPONSIBILITIES | |
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| <ul style="list-style-type: none"> • Work with primary care professionals and organisations including general practices, aged care providers, allied health providers, and pharmacies to support and encourage the uptake of national, state and local eHealth initiatives. • Build the capacity and capability of primary health care professionals and organisations to enhance the quality of data collection. • Develop resources and support primary health care professionals and organisations to use analytic tools and data to improve the quality of care and services to enhance health outcomes. • Provide technical support to facilitate the uptake and use of eHealth/digital health initiatives, software and applications, including clinical and analytics tools. • Inform and educate primary health care professionals and organisations in relation to the benefits and implementation of Digital Health initiatives. • Work collaboratively with organisations, such as the Australian Digital Health Agency and local Hospital and Health Services towards the attainment of shared objectives. • Work cross-functionally within Brisbane South PHN to increase the use of data from primary health care services in organisational planning and strategy development. • Record timely and accurate details of engagement activities and stakeholder information in the Brisbane South PHN customer relationship management system. • Ensure prompt and effective resolution of customer service issues. • Any activities that might reasonably be expected in this position. | |
| CAPABILITIES AND COMPETENCIES | |
| <p>Brisbane South PHN has a Capability and Competency Framework aligned to the Strategic Framework, Vision, Purpose and Values. The expected capabilities, competencies and success behaviours for this position are described in the Framework in the role group: Team Leader, Senior Officer, Coordinator.</p> | |
| SKILLS, EXPERIENCE AND QUALIFICATIONS | |
| <ul style="list-style-type: none"> • Experience in the use of, and aptitude for learning ICT solutions and applications, including clinical and analytics tools. • Demonstrated ability to support and teach others how to use various ICT solutions and applications. • High level written and verbal communication and interpersonal skills. • Good understanding of the primary health care sector and its role within the Australian health system. • Ability to develop and maintain effective professional relationships both internal and external to Brisbane South PHN as appropriate. • Demonstrated solution-focused problem solving skills within the scope of the role and ability to escalate matters as appropriate. • Proven capacity to work autonomously and independently within the scope of the role. • Knowledge and experience in use of the My Health Record is desirable. • Knowledge, experience and/or an aptitude for learning data modelling and analysis is desirable. • Tertiary qualification in health, ICT, business or related field is desirable. • Current driver's licence. • Positive National Police Check. | |
| Manager's Signature | Date |
| Manager's Name | |
| Employee's Signature | Date |
| Employee's Name | |