



My Health Record for hospital clinical staff

By the end of 2018, every Australian will get a My Health Record unless they choose not to have one.

What is My Health Record?

My Health Record is Australia's national digital health record system. It provides access to a secure online summary of your patient's key health information.

Through My Health Record you can access:

- ◆ shared health summaries which include your patient's medical history, immunisations, medicines, allergies and adverse drug reactions;
- ◆ medicines information view which provides access to a collated view of your patient's medications;
- ◆ event summaries which capture key information about significant healthcare events including reason for visit, diagnosis, investigations and treatment plans;
- ◆ discharge summaries for public and private hospitals;
- ◆ specialist letters (private and public);
- ◆ prescription and dispense records;
- ◆ pathology and diagnostic imaging reports;
- ◆ your patient's personal health summary which includes details of allergies and adverse reactions and medicines, uploaded by your patient; and
- ◆ advance care planning documents and advance care planning document custodian(s).

When your patient has My Health Record:

- ◆ you will be able to access it through the hospital's clinical system, and if not, via the My Health Record Provider Portal (registration with the portal is required for access):
<https://portal.ehealth.gov.au/>; and
- ◆ your patients will be able to access it through their myGov account.

Key benefits

My Health Record provides 24/7 access to your patient's key health information from different care settings and healthcare providers. Access to this growing source of health history information will help you with your patient's treatment and care to make more informed choices.

My Health Record:

- ◆ supports clinical decision making through access to your patients health information which you may not otherwise have had access to or be aware of;
- ◆ enables better information sharing between healthcare providers and improved continuity of care, particularly for your patients with multiple healthcare providers or complex chronic medical conditions and medications;
- ◆ improves clinical safety and reduces the risk of medication errors and adverse events through greater visibility of your patients' medication information, and allergies and adverse reactions, and less reliance on their memory to recount these;
- ◆ reduces time spent chasing clinical information, medical history, results and investigations;
- ◆ encourages your patients to be more involved in and better manage their care by giving them improved visibility to their health information; and
- ◆ avoids unnecessary duplication of pathology and diagnostic imaging tests.



For more information go to:

MyHealthRecord.gov.au | Help line 1800 723 471
(Select option 2 for healthcare providers)



Examples of use

- ◆ View your patient's shared health summary to gain an overview of their health status, including allergies, adverse drug reaction, past medical conditions and medicines.
- ◆ Communicate your patient's diagnoses, procedures, recommendations and treatment plans with others involved in your patient's care and with your patient themselves by adding their information to the discharge summary (which is uploaded to the patient's My Health Record at discharge).



Mary, 64, has been living with chronic obstructive pulmonary disease (COPD). While visiting her daughter interstate, she became ill with shortness of breath. Mary was semi-conscious when her husband took her to emergency department. He was distressed and could not remember what condition she had, but he did say that she had recently visited the emergency department in her hometown and was on antibiotics. The doctor was able to access her history via her My Health Record, to see her discharge summary, diagnosis of COPD and that the organism responsible for her chest infection was resistant to the antibiotic. He was able to commence non-invasive positive pressure ventilation and change her antibiotic. Mary spent a few days in hospital, avoided a stay in the intensive care unit and was able to enjoy the rest of her holiday with her daughter.



Training resources and requests

Training resources include webinars, guides and factsheets and can be accessed on the new My Health Record website.

Start a conversation with your patients and colleagues about My Health Record.

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