

Queensland  
Government**Metro South Health  
Nurse Navigator  
Generalist Referral**

Fax completed form to : 1300 364 248

Family name:

Given name(s):

Address:

Phone:

Date of birth:

Sex:  M  F**Patient Consent:** Is the patient aware of this referral:  Yes  No**Primary Reason for Referral****Tick all that apply below:****Chronicity** >6 months  2 or more chronic conditions  Mental Health condition**Complexity** Requires skilled care in any location: home, work  2 or more unplanned inpatient admissions >7 days  
 Been readmitted within 28 days of discharge x 2  Anticipated need for multiple specialities**Fragility** Severe life-threatening condition  Risk of significant clinical deterioration  
 Failure of equipment placing the patient at risk  Actual / risk of multiple "did not attend" (DNA) to health services  
 Multiple self-discharge against medical advice**Fragility Increased by** Geographical / transport isolation  Culturally and linguistically diverse  
 Social complexity of significance  Child Protection concerns  
 Poor support systems  DV concerns  
 High risk of carer burnout  Functional impairment  
 Homelessness or at risk of homelessness  Lower literacy  
 Disability  Mental Health issues:  
 stable  unstable  complex**Comments:****Intensity of Care** Complex medication regime.  
 Dependence on medical aids; e.g. oxygen, suction, PEG, non-invasive ventilation, catheters.  
 Partial or full dependence on carers for all ADL's.**Demographics****Marital status:**  Single  Partnered  Married  Separated  Divorced  Widowed**Aboriginal or Torres Strait Islander origin:**  Yes  No**Born in a country other than Australia:**  Yes – which country:**Speaks / understands English:**  Yes  No If no, language:Is Interpreter required:  Yes  No**Emergency Contact**

Name: Relationship:

Address:

Email: Phone:

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MSH372



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**Medical Diagnosis**

**Main purpose of referral is for patient to receive:**

- Improved health literacy
- Linkage to appropriate service
- Case coordination
- Coaching for self-management
- Establish regular review of goals

**List medical concerns or planned interventions:**

**Additional referral information (e.g. medical/family/care needs, ACAT assessed):**

**Please attach recent health summary, medication list and applicable documents:**

- ACAT
- Discharge summary
- GP Management plan
- Health summary
- Medication list
- Advance Care Plan / Statement of Choices

Current inpatient – estimated discharge date:

Hospital:

Ward:

**Please provide details of other professionals involved in the care of this patient:**

Name / organisation	Role	Phone	Email

**Referral Source**

Name:

Designation:

Agency / Provider / Organisation address:

Phone:

Email:

Signature:

Date:

**Intake and Access Purposes Only**

Date received:

- Accepted
- Not accepted
- Referrer notified

Allocated to:

Accepted by:

Processed by (name):

Designation:

Signature:

Date:

HBCIS registration & Nurse Navigator Service alert

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