

Brisbane South PHN **Strategic Plan 2024 - 2027**

Acknowledgements



Acknowledgement of Country

Baugull nyungai – Yugambeh good day (Bundjalung-Yugambeh – Beaudesert, Logan)

Gurumba bigi – Yugarabul good day (Brisbane western suburbs)

Maroomba biggee – Jandai good day (Minjerribah – North Stradbroke Island)

We acknowledge the Traditional Custodians of the land on which we live and work, and of the many different nations across the wider Brisbane south region.

We pay our respects to the Elders, past, present and emerging, as the holders of the memories, the traditions, the culture and the spiritual wellbeing of the Aboriginal and Torres Strait Islander peoples across the nation. We acknowledge any Sorry Business that may be affecting the communities as a whole.

In the spirit of reconciliation, partnership and mutual respect, we will continue to work together with Aboriginal and Torres Strait Islander peoples to shape a health system that responds to the needs and aspirations of the community.

Equity, diversity and inclusion statement

Brisbane South PHN values an inclusive culture that embraces the diversity of our people, service providers and community, and role models reconciliation. Building a safe and equitable system of health care for all is at the core of our business.

Disclaimer

While the Australian Government helped fund this document, it has not reviewed the content and is not responsible for any injury, loss or damage however arising from the use of or reliance on the information provided herein.

Introduction

Brisbane South PHN is one of 31 regional Primary Health Networks (PHNs) established nationally by the Australian Government to help deliver an efficient and effective primary health care system for the people of Australia.

We work with health professionals and communities to understand our region's health and wellbeing needs, and commission services that respond to those needs. By investing in person-centred, place-based models of care, we deliver results for the people and communities in our region and support broader health system reform.

As a local agent of system change for the people in our region, we're committed to:

- deeply understanding the health needs and service gaps in our region
- commissioning safe, equitable health services in response to people's needs
- improving health literacy and access to health services in our communities
- supporting health professionals and workers in the primary health system
- partnering to deliver better health outcomes and experiences of care for people in our region.

Our region

The Brisbane South PHN region covers a large area south of the Brisbane River, including metropolitan, rural and remote island locations. Our boundaries align with those of the Metro South Hospital and Health Service, enabling the efficient transfer of valuable knowledge and skills between both organisations.

Spanning 4 Local Government Areas including Logan, Redland, Brisbane and Scenic Rim, 223 suburbs and covering 3,770 km², ours is the largest catchment in Queensland by population.

Our region is home to almost one-quarter of the Queensland population—over 1.2 million people from many different backgrounds and cultures. Our population is expected to reach 1.4 million people by 2032, with the fastest growth expected in the Logan-Jimboomba region.

Our region's population is richly diverse:

- One in 3 people were born or have parents who were born overseas.
- One in 5 people were born in non-English-speaking countries.
- Over 240 languages spoken.
- We have the largest urban First Nations population in Queensland.
- We are home to the largest population of Pasifika and Māori peoples outside of those countries of origin compared to all other metropolitan PHNs nationally.

Strategic context

Along with our evolving regional profile, the healthcare landscape is also undergoing rapid changes, faced with increasing pressures such as:

- increased costs
- rising prevalence of mental health concerns and chronic disease
- inequitable access to services
- an ageing population
- primary care workforce gaps
- the rapid adoption of digital and data technologies.

These pressures are accompanied by consumers' increasing expectations of care. Whilst we have had successes working with our partners to improve healthcare access and experiences of care, we seek to further enhance impacts for our communities.

Our strategic plan acknowledges that social determinants are an important consideration in the development of appropriate health and wellbeing responses. We continue to work with our partners – alongside our communities – to improve health equity and drive integrated primary care responses, especially for those with the greatest need.



Vision, Purpose and Values

Our vision

Healthy thriving communities.



Our purpose

We partner with care providers and communities to strengthen health and wellbeing, especially for those with the greatest need.

Our values



We **respect** the diverse backgrounds and perspectives of our communities.



We demonstrate **courage** in all our interactions, embrace and lead change through innovation.



We uphold **integrity** through transparency, accountability, and ethical practices in all our actions.



We are committed to achieving health **equity** and celebrating the strength, resilience and rich diversity of our communities.



We **collaborate** with partners to build and support an integrated health and well-being system.



We strive for **excellence**, seeking continuous improvement by developing and valuing our people.

Strategic goals

Focus on communities

to increase health equity, fostering community-led initiatives and integrated service delivery.

Improved health systems

to enhance access, quality, experience and outcomes for communities and providers.

Effective partnering

to mature our partnerships to deepen impact and create shared value.

Enhance organisation capability

to position our organisation and people to excel.

Objectives

Focus on communities	Improved health systems	Effective partnering	Enhanced organisational capability
Work together with local First Nations communities and mainstream health service providers to develop comprehensive, culturally appropriate approaches to care.	Partner to develop an accessible, high quality, person centered, integrated primary health care system.	Build joint Needs Assessment, co-investment, regional and commissioning plans with key partners to address primary health priorities within communities of greatest need.	Foster an outcomes culture built on system leadership, inclusiveness, diversity, innovation and teamwork.
Work with cultural groups and communities to improve local health system responses.	Supporting primary health care providers to engage in continuous quality improvement which is data informed and digitally enabled.	Partner to build capacity and capability of the primary care workforce to meet current and future health needs and support primary care reform.	Invest in development and leadership capability.
Seek opportunities to broaden commissioning scope to address social determinants.	Innovate and improve commissioning practice and systems.	Expanding our work with cross sector partners to extend impact on social determinants.	Strategic contribution to regional and national health intelligence through mature data and insights capabilities.
Support community-led health and wellbeing systems.	Build a performance measurement, evaluation and reporting system that substantiates impact and supports reflective practices within the PHN and across partners.	Actively influence policy and investment to address the gaps in the health system.	Continually innovate our governance and organisation to support integrated ways of working, sustainability and value for money.

Our approach



Signposts of success

Focus on communities

- Communities report improved accessibility and culturally safe health and wellbeing services
- Majority of investment targeted to communities with the greatest need
- Sustainable community-led health and wellbeing systems
- Health equity principles are applied across all our ways of working

Improved health systems

- Improved consumer experience and outcomes
- Integration of primary care with other health and wellbeing services
- Improved provider experience

Effective partnering

- Improved impact through co-commissioning
- Evidence of strong and healthy partnerships
- Recognised as a leader in commissioning

Enhanced organisational capability

- Brisbane South PHN is a great place to work
- Organisational commitment to equity in the workplace
- Improved data literacy and maturity
- Sustainable organisation

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