

DIGITAL HEALTH QUICK HELP GUIDE

Stay up-to-date and connected to technology used every day in general practice.



What to do:

1. Work through the below items by ticking those that are complete in your practice.
2. Follow the links or steps to the items that need to be updated at your practice.
3. If you require support, please email support@bsphn.org.au or call 1300 467 265.

Is your **NASH certificate** current?

- NASH certificates are required for access to My Health Record, electronic prescriptions, secure messaging and Smart Referrals.
- NASH certificates expire every 2 years and [can be updated here](#).
- Follow the instructions to install your new NASH certificate for [Best Practice](#) and [Medical Director](#).

Is your practice **My Health Record** compliant?

- For information and to register, [click here](#).
- Is your practice's My Health Record Security and Access policy up to date? [Find a template here](#).
- Have new clinicians started at your practice? Ensure they are configured in your clinical information system to access patient's My Health Records. Follow the instructions for [Medical Director](#) and [Best Practice](#).

Is your practice using **Primary Sense**?

- Primary Sense is a free data extraction and clinical decision support tool.
- Do you know how to use Primary Sense to support improved patient outcomes at your practice? [For information and training click here](#).
- For tailored training, contact the Digital Health team via support@bsphn.org.au to organise a time.

Is your practice participating in any ‘Practice Incentive Payments’ (PIPs)?

- Is your practice participating in the ePIP?
For further information and upload requirements, [look here](#).
- Do you know the PIP QI requirements? [Read more about PIP QI here](#).
- Is your practice using Best Practice or Medical Director? If so, did you know Primary Sense enables your PIP QI eligible dataset to be sent to Brisbane South PHN automatically? Contact the Digital Health team at support@bsphn.org.au to get your practice connected.
- Have you recently registered for ePIP or PIP QI?
[Let us know by completing the survey here](#).

Do you know about Brisbane South PHN’s new practice reports which provide a snapshot of your key clinical and patient data? To find out more and to register, email the Digital Health team at support@bsphn.org.au.

Have you registered for *PRODA and HPOS*?

- PRODA allows healthcare providers to securely access online provider services across government sectors.
- Once you register with PRODA, you can access HPOS to conduct your business needs. [For information and guidelines, click here](#).

Has your practice registered for *MyMedicare*? My Medicare is a voluntary patient registration model to formalise GP and patient relationships. [To find out how, click here](#).

***Provider Connect Australia™ (PCA)* is a single place to update business information that reduces duplication and streamlines notifications. [To learn more and to register, click here](#).**

For all other digital health enquires or to update your practice’s Digital Health details, [please contact us using this form](#).