## **Brisbane South PHN** Palliative Care Action Plan 2023-2025

# Matters of life and death



An Australian Government Initiative

### Our vision for palliative care in Brisbane South

People affected by life-limiting illnesses in communities across Brisbane South get the care they need to live well.

### **Guiding principles**

- Palliative care is person-centred care
- Death is a part of life
- Carers are valued and receive the care they need
- Care is accessible
- Everyone has a role to play in palliative care
- Care is high quality and evidence-based

#### Our priority areas for action



Increasing death literacy and understanding of dying well in priority communities across Brisbane South.



Improving the accessibility and equity of palliative care services and supports.



Strengthening the delivery of palliative care to be holistic, effective, high-quality and responsive to people's needs.



Supporting a capable palliative care workforce, particularly primary health and aged care services.



Building an integrated, informed palliative care system.

#### **Our priority communities**

- Aboriginal and Torres Strait Islander people
- Culturally and linguistically diverse (CALD) communities, particularly new migrants
- Lesbian, gay, bisexual, transgender and intersex (LGBTI) communities
- People living with disability, including cognitive impairment such as dementia
- People experiencing homelessness
- People in long-term institutional care
- Older people who are frail
- People living in rural and remote areas of the Brisbane South region

#### The actions we will deliver

Priorities	Actions	
Priority 1: Increasing death	1.1	Promote uptake of relevant statewide and national initiatives and
literacy and understanding of		programs
dying well in priority	1.2	Promote uptake of advance care planning in aged care services
communities across Brisbane South.	1.3	Support primary care services to routinely engage in advance car planning
	1.4	Engage with our priority communities to understand and address barriers to palliative and end-of-life care
	1.5	Explore models and frameworks for community-led end-of-life care
	1.6	Partner with stakeholders to increase the confidence and ability of
		community members to care for each other at the end of life
Priority 2: Improving the	2.1	Promote earlier access to palliative care services for people
accessibility and equity of		diagnosed with a life-limiting illness and their carers and loved
palliative care services and	2.2	ones, particularly for our priority communities
supports.		Engage with Aboriginal Community-Controlled services to support
	2.3	their role in delivering palliative care for First Nations communitie
		Explore options for streamlined access to urgent care for acutely
	2.4	unwell palliative patients
		Develop a coordinated approach to promoting and navigating
	2.5	locally available palliative care services and supports
		Scope models of in-home palliative care to improve access, particularly telehealth virtual care
		particularly telehealth virtual care

Priorities	Actions	
Priority 3: Strengthening the	3.1 Deliver continuous quality improvement (CQI) activities in the	
delivery of palliative care to be holistic, effective, high-quality	general practice setting around the provision of palliative and end-of-life care	
and responsive to people's needs.	3.2 Apply learnings and extend the reach of the General Practice Nurse Enhancement model	
	3.3 Support more culturally appropriate and responsive palliative ca for First Nations and culturally and linguistically diverse	
	communities 3.4 Scope innovative models of palliative care that provide more holistic, coordinated and integrated support	
Priority 4: Supporting a	4.1 Continue to maintain an agreed palliative care pathway resource	
capable palliative care	through SpotOnHealth HealthPathways	
workforce, particularly in	4.2 Promote existing education and training resources	
primary health care and aged	4.3 Develop a palliative care workforce development plan	
care services.	4.4 Partner with system stakeholders to ensure voluntary assisted dying communications and strategies are locally aligned and are	
	relevant to support the primary care workforce	
	4.5 Partner with specialist palliative care services to build the capaci of generalist palliative care providers	
	4.6 Develop partnerships that facilitate clinical workforce placemen	
Priority 5: Building an	5.1 Engage PHN-led governance mechanisms to drive system	
integrated, informed palliative	collaboration and outcomes	
care system.	5.2 Explore opportunities to improve pharmacological management and access to medication for palliative patients	
	5.3 Collaboratively develop and improve local palliative care pathwa	
	5.4 Establish a Palliative Care Community of Practice in Brisbane South	

#### How we will make it happen

#### To deliver on our Action Plan, Brisbane South PHN will:

- establish governance mechanisms that provide clinical oversight, involve consumers and carers, and guide the implementation and review of the plan
- work in partnership with key stakeholders across the region, such as Metro South Health, general practices and primary care providers, aged care services, Aboriginal and Torres Strait Islander community-controlled services and community groups
- provide targeted resourcing through our commissioning approach
- undertake monitoring and evaluation of the Action Plan to collect data, measure outcomes and identify learnings
- develop reporting that shares insights with key stakeholders in our region and contributes to building the evidence base.

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