

## **Aged Care Navigator trials to empower Brisbane south communities on using the aged care system**

25 February 2019 - Brisbane South PHN is part of a national project to help Australian seniors learn more about Government supported aged care programs and how to access them.

Minister for Senior Australians and Aged Care, Hon Ken Wyatt, today launched the national Aged Care Navigator project which is testing different types of services and activities to help people to learn more about Government supported aged care programs and how to access them.

Through the project, Australian seniors will have an opportunity to provide feedback on their diverse needs to ensure better access and support to aged care services.

Brisbane South PHN CEO Sue Scheinpflug says the trial will centre on the organisation's key themes of "people and place".

"In keeping with the Australian Government's commitment to person-centred care, Brisbane South PHN will work with community organisations to deliver seminars, phone support, and group and individual sessions across the Brisbane south region, with a targeted focus in the Cleveland-Stradbroke, Loganlea-Carbrook and Springwood-Kingston areas," Ms Scheinpflug said.

"The sessions will provide support for community members in need, which may include problem solving sessions, assistance with computer use with the My Aged Care website, phone referrals and community visits – in an attempt to empower seniors on using the aged care system confidentially,

"The trials will be delivered with a place based approach focusing on vulnerable groups, Aboriginal and Torres Strait Islander peoples and culturally and linguistically diverse communities,

"We have a unique opportunity to build people's awareness about how to engage with the aged care system."

Brisbane South PHN will join 31 consumer-focused organisations, who will begin 62 Aged Care Navigation trials across Australia.

The trials will be delivered in all states and territories, including regional, rural and metropolitan locations.

The Aged Care Navigation trial will be funded until June 2020, with regular updates provided by Brisbane South PHN regarding events and activities.

## **ENDS**

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