

## Brisbane South PHN Mental Health Referral Service

**Enquiries: Monday to Friday, 8:30 am - 4:30 pm**

**Phone: 07 3151 3841**

Brisbane South PHN has free mental health services that provide access to psychology and a range of individualised mental health services for people living in the Brisbane south region. The free referral service is managed by [Wesley Mission Queensland](#) and is a **dedicated support service for Brisbane south General Practitioners (GPs)**.

The referral service has:

- a streamlined referral process; refer by phone, fax or secure messaging from GP software
- guaranteed communication back to the GP of referral allocation.

How to refer:

1. Complete the Referral form, available under 'Mental Health' <https://bsphn.org.au/primary-care-support/forms-and-referrals/>
2. Fax to: 07 3539 6444  
OR
3. Secure message via Medical Objects to the Referral Hub Brisbane South PHN Mental Health Referral Service WMQ (GW410600JX)

There are a range of services available including brief mental wellbeing support, psychology and support for people with severe or complex mental health conditions. The referral service will determine the best pathway for support or provide alternate options, based on the information included in the referral and from an initial assessment. The service provider will contact the individual to do an assessment and confirm eligibility. The GP will then be informed of which support pathway the person has been allocated to.

## COVID-19 temporary MBS telehealth services

Telehealth MBS item numbers are available for GPs who provide mental health services. Additional info is available at <http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-TempBB>

Mental health				
Existing Item	COVID-19 telehealth (video) Item	COVID-19 telephone item	Service	Benefit (85%)
2700	92112	92124	GP without mental health training, GP mental health treatment plan, 20-40 mins	\$72.85
2701	92113	92125	GP without mental health training, GP mental health treatment plan, over 40 mins	\$107.25
2712	92114	92126	GP review mental health treatment plan	\$72.85
2713	92115	92127	GP mental health consult over 20 mins	\$72.85
2715	92116	92128	GP with mental health training, GP mental health treatment plan 20-40 mins	\$92.50
2717	92117	92129	GP with mental health training, GP mental health treatment plan over 40 mins	\$136.25

## Mental health support lines

If you or someone you know needs urgent support, the following services may be able to assist.

Triple Zero: 000

[Lifeline](#): 13 11 14

[Beyond Blue](#): 1300 22 4636

[Coronavirus Mental Wellbeing Support Service](#): 1800 512 348

[Alcohol and Drug Information Service \(ADIS\)](#): 1800 177 833

[Suicide Call Back Service](#): 1300 659 467

[eHeadspace](#): 1800 650 890

[Kids Helpline](#): 1800 55 1800

[1300 MH CALL](#): 1300 64 22 55

*Information correct as at October 2020*