

# Interpreting for Allied Health Professionals Program

## Overview

Brisbane South PHN has established the Interpreting for Allied Health Professionals Program to:

- support access to private allied health services by non-English speaking clients
- ensure free interpreting services are available to Allied Health Professionals (AHPs) working in private practice to communicate with non-English speaking clients.

## Program Summary

The program is funded by Brisbane South PHN through a capped funding stream. Brisbane South PHN will administer the program within the [Brisbane South PHN catchment area](#), with the interpreting services delivered by Translating and Interpreting Service (TIS) National and/or ONCALL Interpreters & Translators. The program enables registered AHPs to receive FREE access to the following interpreting services:

- immediate phone interpreting
- pre-booked phone interpreting
- on-site interpreting
- video interpreting.

Allied Health Professionals are encouraged to consider phone interpreting as the first point of interpreting, particularly for all mild to moderate interpreting needs. When phone interpreting would not be suitable, an AHP can make a booking for on-site or video interpreting.

## Eligibility

Eligible AHPs include:

- diabetes educators
- dietitians
- physiotherapists
- exercise physiologists
- podiatrists
- dentists
- optometrists
- speech pathologists
- audiologists
- occupational therapists
- social workers
- psychologists
- mental health nurses.

Allied Health Professionals that do not meet the eligibility criteria can contact us to consider their individual situations.

**Allied Health Professionals that are involved in the program must agree to:**

- complete cross cultural/use of interpreter upskilling (online or face-to-face)
- participate in an evaluation survey.

## Further Information

Contact **3864 7580** or [refugeehealth@bsphn.org.au](mailto:refugeehealth@bsphn.org.au)

*This flyer was adapted with permission from a resource developed by Central and Eastern Sydney PHN*

First floor, Building 20, Garden City Office Park, 2404 Logan Road, Eight Mile Plains QLD 4113  
PO Box 6435, Upper Mt Gravatt QLD 4122 T: 3864 7555 or 1300 467 265  
[www.bsphn.org.au](http://www.bsphn.org.au) | ABN 53 151 707 765



## Interpreting for Allied Health Professionals Program

If you are interested in registering, please complete the following (one form per person):

*\*List all practices where you would like to use this service*

Name	
Profession	
Practice Name*	
Practice Address*	
Phone	
Email	

- I provide services within the Brisbane South PHN catchment area
- I confirm that I am not a recipient of other interpreting services
- I provide bulk billing services (not mandatory)

I consent for all my contact details (refer to list below) to be featured on the [Brisbane South PHN's website](#) as a provider registered with this program (not mandatory)

**OR**

I consent for limited details to be featured on the [Brisbane South PHN's website](#) as a provider registered with this program (not mandatory) - please tick the details you are giving consent for:

- |  |  |
|--|--|
| <input type="checkbox"/> Name                                | <input type="checkbox"/> Profession              |
| <input type="checkbox"/> Business name                       | <input type="checkbox"/> Business contact number |
| <input type="checkbox"/> Suburb(s) where service is provided | <input type="checkbox"/> Bulk billing services   |

I agree to all the following:

- Complete cross cultural/use of interpreter upskilling
- Participate in an evaluation survey
- Keep the interpreting service client code provided by Brisbane South PHN confidential and only use it in relation to the provision of services within my practice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Please complete this page and email to [refugeehealth@bsphn.org.au](mailto:refugeehealth@bsphn.org.au)