

Brisbane South - PHN Pilots and Targeted Programs 2019/20 - 2023/24 Activity Summary View



PP&TP-GCPC - 4 - PP&TP-GCPC 4. Greater Choices for At Home Palliative Care



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GCPC

Activity Number *

4

Activity Title *

PP&TP-GCPC 4. Greater Choices for At Home Palliative Care

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

- To improve awareness (workforce and community) and access to safe, quality palliative care at home and support end-of-life care systems and services in primary health care and community care
- To enable the right care, at the right time and in the right place to reduce unnecessary hospitalisations
- To generate and use data to support continuous improvement of services across sectors
- To use available technologies to support flexible and responsive palliative care at home, including in the after-hours.

Description of Activity *

With an ageing diverse population and chronic disease prevalence increasing, the demand for palliative care is on the rise. Palliative care increases quality of life and offers significant healthcare savings through reduced hospitalisation. .

The 2021 Palliative Care in Brisbane South Current State report found much unmet need in this area, even though a variety of services are provided by specialists and non-specialists. Palliative care has been shown to be well provided in some regions of Brisbane South but on a small scale. Coordination of care requires improvement, particularly with regards to the sharing of information between providers. The need for palliative care to be integrated into the foundations of primary health is recognised internationally. There are many free-to-access education and training programs available yet widespread lack of health professional awareness, confidence and knowledge of palliative care.

Numerous policy and strategy documents exist on a local, state and national level. Funding is a major barrier to palliative care despite good evidence supporting strong return on investment. The lack of remuneration for general practitioners hinders tasks such as advance care planning. Siloing of funding and personal financial situations also negatively impact access to quality palliative care. Data around palliative care is a major challenge. Currently, it is not possible to quantify demand and supply consistently; sources are fragmented, siloed and incomplete. Many issues identified in the Brisbane south region are not unique to this PHN. There are many projects being funded by federal and state governments to address some of the issues raised. A coordinated approach to maximise investment is required.

Local consultation in 2021 confirmed a number of ongoing priority issues for the Brisbane south region to be addressed in this activity. These include:

- Upskilling workforces (across primary care, tertiary, medical, nursing, allied health and support) in areas such as person-centred care, palliative care topics (basics, recognise early palliative care and ACP, holding conversations), access and navigation of support services.
- Increasing consumer awareness and support in completing advance care planning, carer supports, grief/bereavements, and personalised navigation assistance.
- Availability and accessibility of accurate information.
- Addressing siloes of information between different health and aged care providers.
- Normalising palliative care approaches (general practice, aged care, community).
- Implementing strategies to maximise resources.
- Availability of appropriate services (e.g. 24-hour nursing care and home care packages).
- Focus on Aboriginal and Torres Strait Islander communities and multi-cultural communities (including refugees and those from non-English speaking backgrounds).

Projects will be implemented to address local priority areas in collaboration with regional stakeholders. A Palliative Advisory Group provides local governance, oversight and strategic direction to the palliative care portfolio at Brisbane South PHN.

As a pilot site for the Greater Choice at Home Palliative Care Measure (2018-2021) Brisbane South PHN will continue to collaborate with PHNs across Australia to ensure learnings are shared and efforts are not duplicated.

Needs Assessment Priorities *

Needs Assessment

Brisbane South PHN Health Needs Assessment 2021/22 to 2023/24

Priorities

Priority	Page reference
Developing and supporting a skilled and capable workforce as an important enabler of the aged and health care service systems.	172
Continued need for empathetic and high-quality end-of-life planning and palliative care to support the ageing population in Brisbane south to age with dignity.	172



Activity Demographics

Target Population Cohort

- Health and aged care professionals that provide care to people that are palliative.
- Palliative care patients, families and carers.
- System stakeholders e.g. peak bodies and training organisations.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Brisbane South Palliative Advisory Group provides ongoing governance, oversight and strategic direction to the palliative care portfolio at Brisbane South PHN.

Each individual project under this initiative will be designed with a stakeholder consultation phase.

Collaboration

The following organisations will continue to be engaged throughout the life of the projects:

- Metro South Health and Hospital Service
- St Vincent's Private Hospital
- Palliative Care Queensland
- Mater Health Services
- Primary care
- Aged care – RACF and Home Care
- Carers organisations



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2025



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

The project continues to be supported in stages such as co-design by special-interest groups including a Palliative Care Advisory Group, and a Steering Committee that includes local community representation.



PP&TP-AHPGPE - 2 - PP&TP-AHGP 2. Allied Health Aged Care COVID Response - COVID Allied Health Package GP Education



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-AHPGPE

Activity Number *

2

Activity Title *

PP&TP-AHGP 2. Allied Health Aged Care COVID Response - COVID Allied Health Package GP Education

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

This activity aims to increase GPs', and other primary care providers', awareness of the importance of providing allied health services to people with dementia and other residents with complex medical needs in Residential Aged Care Facilities (RACFs), and to inform them of the new MBS items for chronic disease and mental health as part of the Aged Care COVID package.

Description of Activity *

The activity will focus on developing a series of recorded webinars to engage general practice as the primary target audience, with RACF health professionals as a secondary audience. The webinars will be designed with GP input into the content and delivery, and will incorporate case studies and multidisciplinary perspectives.

Other communication strategies will be used to support the promotion of the MBS item numbers and benefits of allied health services including:

- Updates to Brisbane South PHN website
- Articles written by GPs distributed via Brisbane South PHN channels
- Ongoing promotion of the recorded webinars

The objectives of this activity are to improve access to mental and allied health services for people living in RACFs by:

- providing education and training to GPs and other primary care providers about new allied health MBS items for Chronic Disease Management (CDM) and mental health; (Increase knowledge and awareness of changes to MBS items)
- educating GPs and other primary care providers on the importance of residents in RACFs
- accessing necessary allied health care; (increase knowledge of benefits of allied health services for RACF residents with complex medical needs)
- increasing the referral rate for MBS items for CDM and mental health for residents in RACFs.

The intended outcomes are:

- GPs and other primary care providers in the PHN regional catchment understand how to use the new MBS items for CDM and mental health to support residents in RACFs; and
- improved health outcomes among residents in RACFs, including through a reduction in the ongoing effects of deconditioning.

Needs Assessment Priorities *

Needs Assessment

Brisbane South PHN Health Needs Assessment 2021/22 to 2023/24

Priorities

Priority	Page reference
Developing and supporting a skilled and capable workforce as an important enabler of the aged and health care service systems.	172
Maintaining the health and wellbeing of older people to protect against poor health outcomes and improve quality of life.	172



Activity Demographics

Target Population Cohort

Primary Care workforce across the Brisbane south region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Local GPs, allied health professionals, and aged care sector

Collaboration

Local GPs, allied health professionals, and aged care sector



Activity Milestone Details/Duration

Activity Start Date

30/06/2021

Activity End Date

29/06/2022



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



PP&TP-DVP - 1 - PP&TP-DVP 1. Recognise, Respond, Refer – Pilot expansion



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-DVP

Activity Number *

1

Activity Title *

PP&TP-DVP 1. Recognise, Respond, Refer – Pilot expansion

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description

Aim of Activity *

To improve the capability of both clinical and non-clinical general practice staff to recognise, and appropriately respond to, domestic and family violence (DFV) with an initial focus on the Redlands and Logan, Beaudesert areas. This activity will expand the RRR program to additional localities across Brisbane South and Brisbane South West. This activity will also support implementation of RRR program in the national trial sites.

Description of Activity *

- Implementation of RRR model in Brisbane South and South West localities.
- Enhance primary care workforce's capacity to work with priority groups at risk of experiencing domestic violence including Aboriginal and or Torres Strait Islander peoples, people from multicultural and refugee backgrounds, LGBTIQ+ communities and people living with disabilities.
- Enhance primary care workforce's capacity to avoid collusion with perpetrators and facilitate referrals to behaviour change programs.
- Support and mentor other PHN sites trialing implementation of RRR model and implement measures to support collaboration between all trial sites.

A program logic model will be developed to identify appropriate outcome indicators, with reference to the Brisbane South PHN Performance and Outcomes Framework.

Needs Assessment Priorities *

Needs Assessment

Brisbane South PHN Health Needs Assessment 2021/22 to 2023/24

Priorities

Priority	Page reference
PH priority groups – First Nations peoples; peoples from multicultural backgrounds; people identifying as LGBTQIA+, experiencing homelessness or transitioning from corrections facilities to community.	104
A focus on the social determinants of health associated with health behaviours and health outcomes.	103



Activity Demographics

Target Population Cohort

Providers of care to people experiencing domestic and family violence (including Aboriginal and Torres Strait Islander people, culturally and linguistically diverse communities, LGBTIQ+ communities and those living with a disability), particularly general practice staff, specialist domestic and family violence services, and hospitals within the Brisbane South PHN region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

GPs and DFV services were consulted during the following phases:

- Assessing need
- Reviewing service provision
- Deciding priorities

Collaboration

Consumers - Planning, Co-design, Implementation, Monitoring, and Evaluation

Primary health care providers - Planning, Co-design, Procurement, Implementation, Monitoring, and Evaluation

Specialist DFV Services - Planning, Co-design, Procurement, Implementation, Monitoring, and Evaluation



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

Brisbane South PHN, in collaboration with The Australian Centre for Social Innovation (TACSI) undertook a co-design process to develop a systems approach to Domestic and Family Violence, and better articulate the role of primary care to Recognise, Respond and Refer people experiencing Domestic and Family Violence
