



COVID-19 MULTICULTURAL TELEHEALTH SERVICE

This service is for people from **culturally and linguistically diverse (CALD)** backgrounds residing in the **Greater Brisbane region** (within the boundaries of Brisbane North and Brisbane South PHNs).

This service is accessible in the **patient's own language** via interpreters.

Services provided: nurse led COVID-19 telehealth management, information, referral and discharge back to regular GP.

Patients can call the **Multicultural Connect Line (MCL)** directly on **1300 079 020** or refer themselves at www.worldwellnessgroup.org.au/helpline/. Service providers can also refer to this service.

Psycho-social needs resulting from COVID-19 will be further assisted via the Multicultural Connect Line.

WHO TO REFER

People from **CALD background** living within **Brisbane**

HOW TO CONTACT

Encourage your patients to contact us on
1300 079 020

WHEN TO CONTACT

Mondays - Fridays (excluding public holidays)
from **9am - 4:30pm**.

Call the National Coronavirus Helpline on 1800 020 080
(option 8 for interpreter) at all other times.

HOW TO REFER

Please fill out the referral form for service providers found here:
www.worldwellnessgroup.org.au/service-provider-referral/



World
Wellness
Group



Multicultural
Connect Line

This service is supported by the Australian Government through Brisbane South PHN and Brisbane North PHN.